

Welcome to the GED® Tuesdays for Teachers Webinar

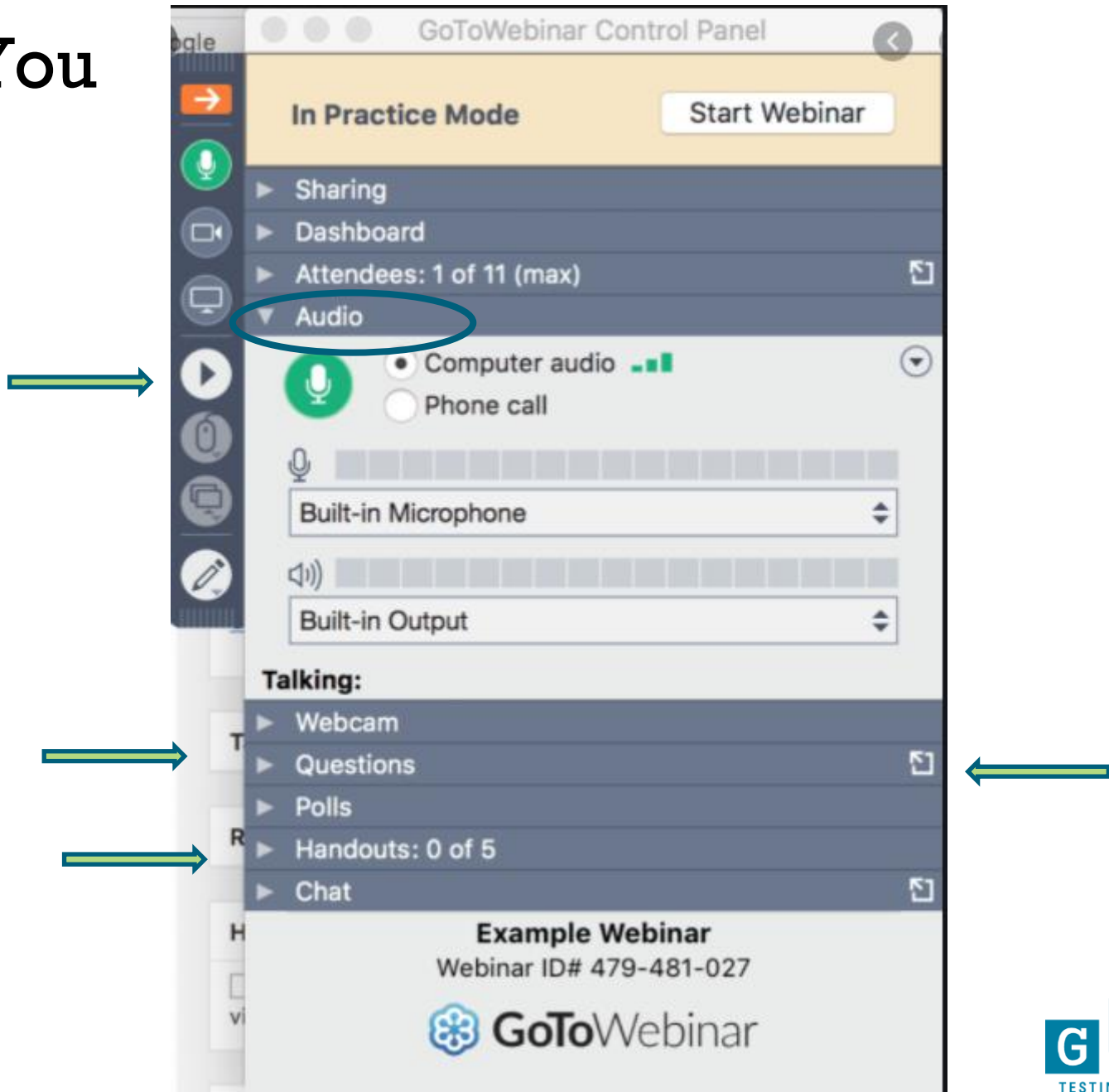
- The webinar will start at 3:30 p.m. (EDT), 2:30 p.m. (CDT).
- If you have a technical question, please type it into the question panel.
- When you log on, check your audio to make sure your headphones are working properly. If you use your phone to call in, be sure to enter the appropriate codes.
 - If you do not hear anything during your audio test, look on the dashboard. Open the “audio” tab and select the option you prefer.
- You will not hear the presenters until 3:30 p.m. when the webinar goes live.
- Check the chat box to see any messages from the presenters.
- Thank you for joining us today.

You Asked! We Promised!

A Tuesdays for Teachers Webinar
by the GED Testing Service®



Just So You Know...





CT Turner, Vice President
Global Operations and Government Relations

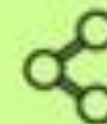
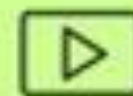


Susan Pittman,
Education
Consultant for PD

Welcome

In this session, we will...

- Introduce key GEDTS staff
 - State Relationship Managers
 - Product Development
 - GED Test Operations
 - Marketing
- Dig deeper into questions you have asked about the Online Proctored (O.P.) test
- Respond to your questions and concerns



Regional State Relationship Manager

**State Relationship
Manager**



**Jonna McDonough
Forsyth**



Brian Smith

**State Relationship
Manager**



Liz Lanphear

Regional State Relationship Manager

State Relationship
Manager



Adora Beard



Scott Saleses

State Relationship
Manager

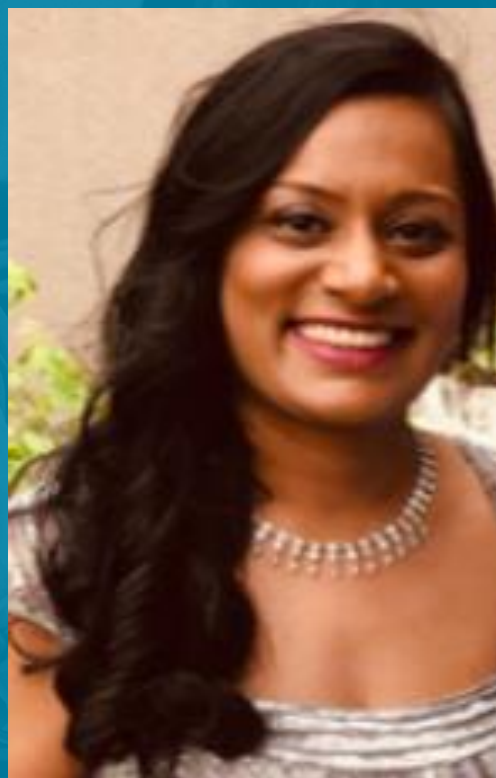


Thomas Ross

State Relationship Managers (SRMs)



Iris McKenzie



Mellissa Hultstrand



Debi Faucette

Operations, Product Development, and Assessment



Brent Gerken, Manager
GED Operations



Chris Blaisdell, Manager
Product Portfolio



Ann Evers,
Sr. Test Product Development
and Innovation Research
Manager

Marketing, Communications and International Testing



Gary Duong,
Marketing Director

International
Testing SRM

Ben Jouchounchom

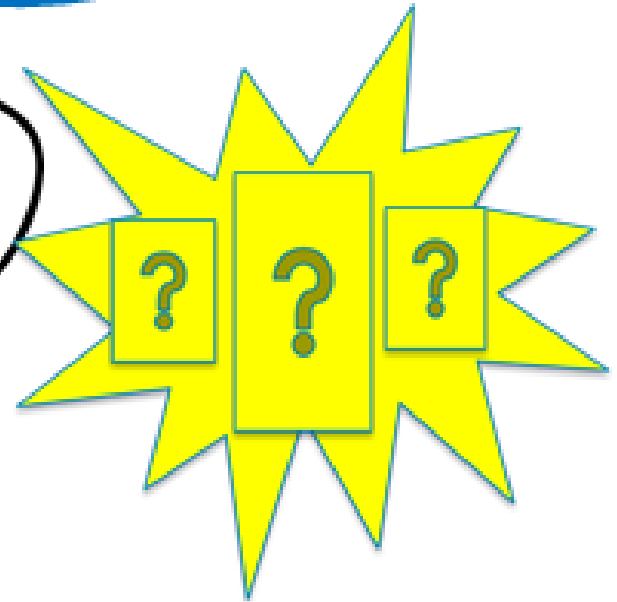
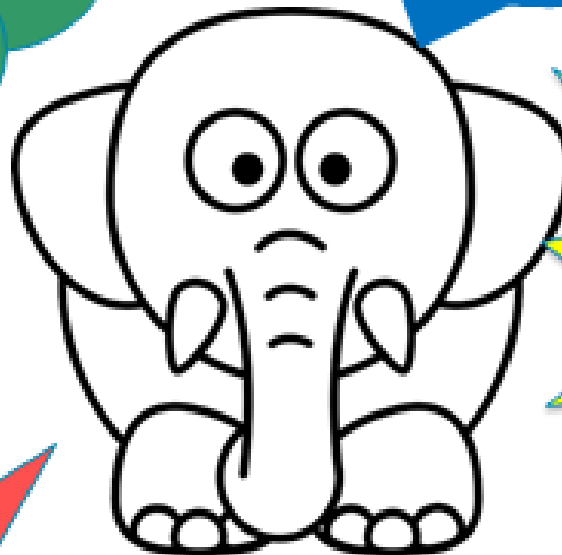


Danielle Wilson
Communications
Manager

Content/Operational
Tools and Resources

Tuesdays for Teachers

Online
Proctored
GED Tests

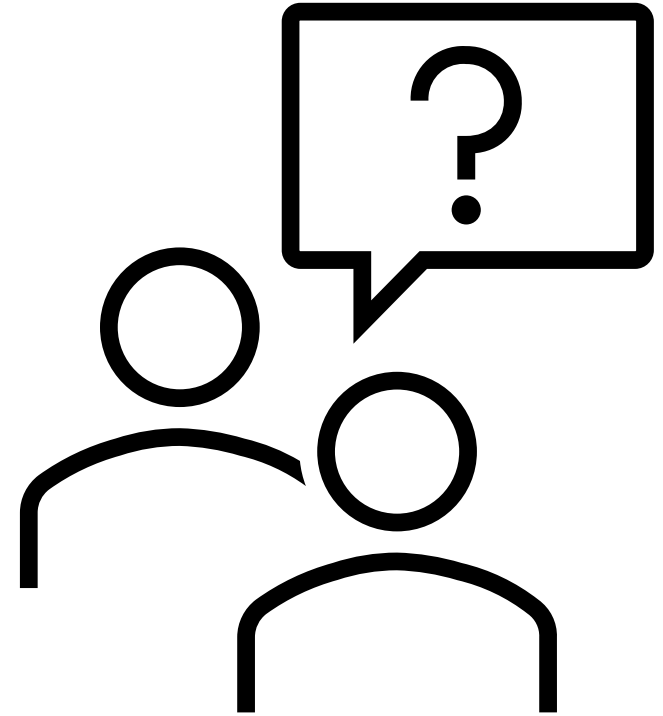


GED Works™

GEDPrep
Connect™

Free Student Resources
and
GED Flash, GED Live, Writing Tutor

Online Proctored GED Tests



Frequently asked questions regarding the Online Proctored GED[®] Test Pilot

- Where can I find the technical requirements for the OP test?
- Where are instructions for underage test takers?
- Why would a proctor interrupt my student's OP test?
- Can we allow students to test from our center?

Common Technology Issues

- Proctor says they can't see student on webcam. What can my student do?
- Proctor told student to restart their computer during their test – why?

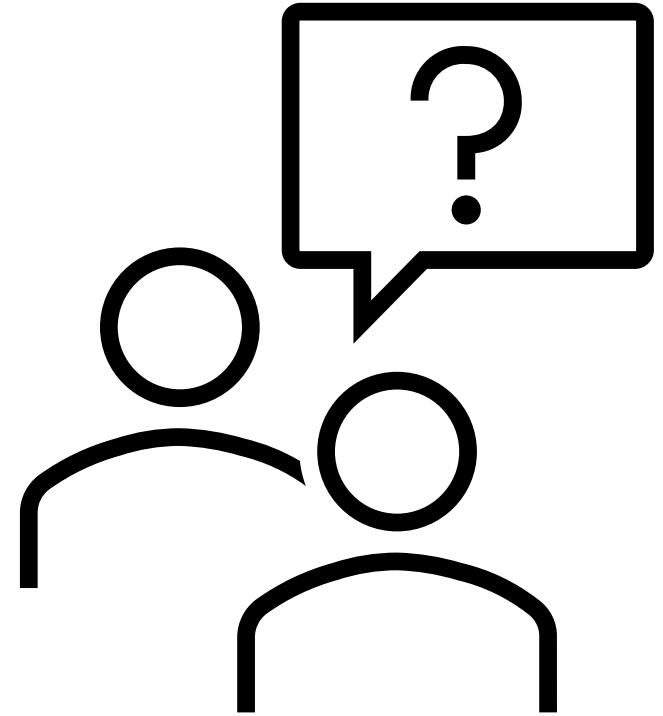
Troubleshoot Issues

- Students should do both system test from GED account and system test from VUE during scheduling. If anything isn't fully green, they need to fix their system before test day.
- Plug in laptop
- Have everyone else in house off internet and tell them they can't enter room
- If student can't see themselves in webcam window, they will not be able to test
- If any technical issues occurring on test day or during check in, student should reschedule test to troubleshoot

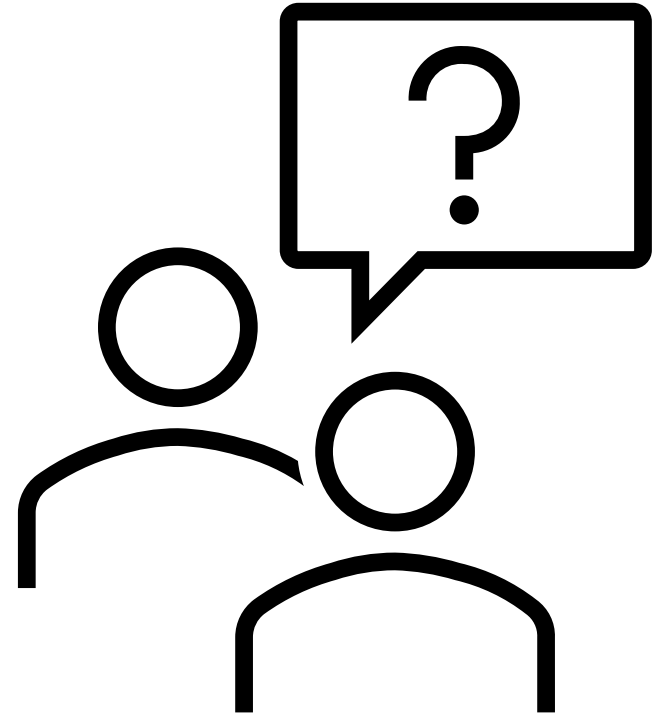
Proctor Communications

- Student can text Proctor through Live Chat at any time if they are having trouble
- Proctor may text student through Live Chat to warn them of rule breaking
- Student will always get a warning before their test is ended due to breaking a rule
- If Live Chat isn't working, Proctor may talk to student through computer
- If connection isn't good, Proctor will call student on mobile phone

GED Content GED Operations Research

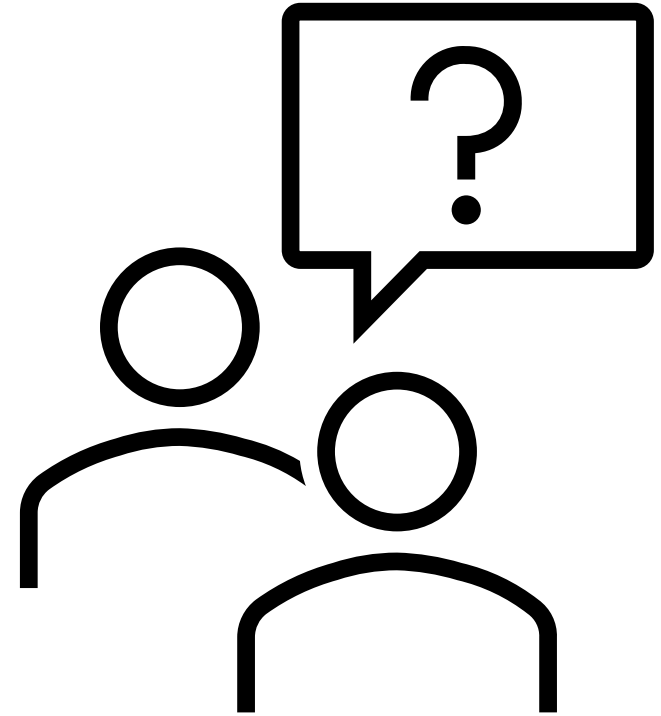


Tuesdays for Teachers Professional Development



GED Works™

GED Prep Connect™



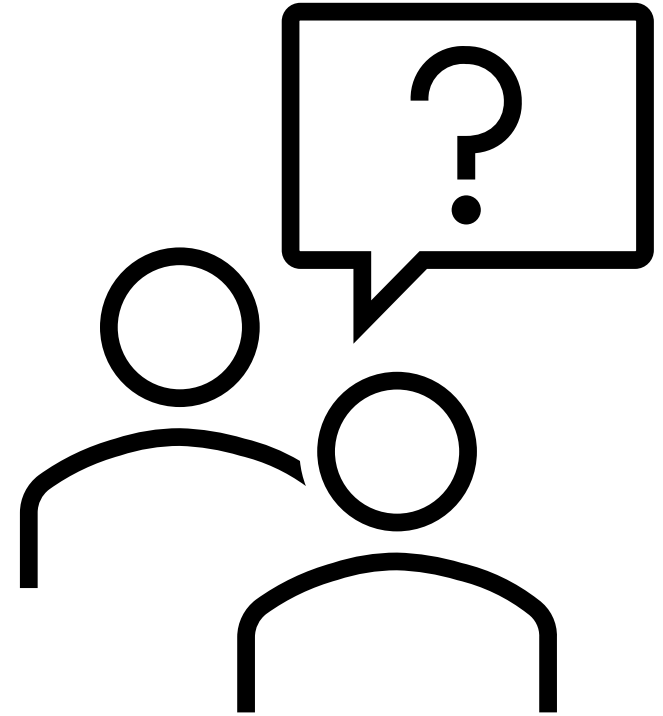
GED Prep Connect™



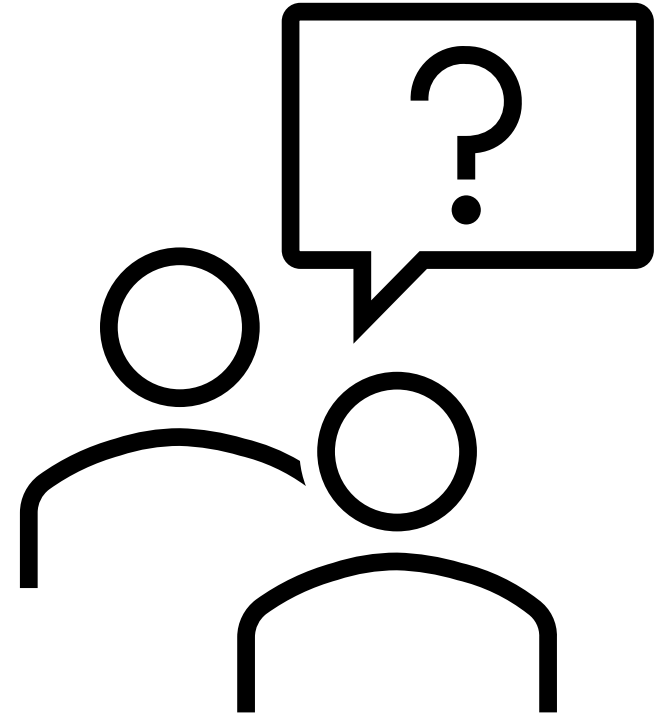
If you are interested in learning more about GED Prep Connect™, check out the video using the link below:

<https://www.youtube.com/watch?v=jUpwE2uMO60>

GED Flash, GED Live, Writing Tutor



GED Student Resources



For Your Reference!

State Relationship Managers with Contact Information



There are
over 20
million
graduates
and
counting

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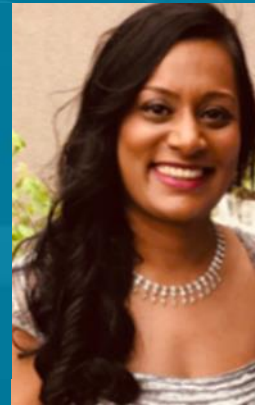
Professional Development

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North Dakota
Wisconsin
Wyoming



Need More?

https://ged.com/educators_admins/teaching/professional_development/webinars/

The screenshot shows the GED website interface. At the top left is the GED logo. The navigation bar includes links for 'About The Test', 'Study', 'Grads and Transcripts', and 'Blog'. On the right, there is a search bar, a language dropdown set to 'English - US', and a 'Log In' button with a 'SIGN UP' button next to it. A blue header bar on the right side of the page reads 'Educators & Admins'. A left-hand sidebar menu lists various resources, with 'Professional Development' highlighted in blue. Below this menu is a 'Top Resources' section with three items: 'Professional Development Training', 'Resources to Guide Your Instruction', and 'Free Classroom Materials', each with a 'View Resource' link. The main content area features a large banner image of people in a meeting with the text 'Professional Development'. Below the banner is a paragraph: 'As teachers, your expertise and commitment is vital to the thousands of students who take the GED® test every year. To help you shine, we have created training resources to guide your GED instruction.' A blue bar with a laptop icon is positioned above the 'Webinar Trainings' section. This section contains the text: 'Learn effective classroom strategies and techniques with our bi-monthly Tuesdays for Teachers webinar series, a free professional development webinar series for educators.' and a link to 'Access Webinars'.

GED TESTING SERVICE

Search English - US Educators & Admins

About The Test Study Grads and Transcripts Blog Log In SIGN UP

GED Program Overview

Teaching the GED® Test

[Free Classroom Materials](#)

[Teaching Resources](#)

Professional Development

[Webinars](#)

[Prep Products](#)

[Promote Your Program](#)

State Policies

Test Administration

GED Manager & GEDPrep Connect

GED Option

Top Resources

Professional Development Training [View Resource](#)

Resources to Guide Your Instruction [View Resource](#)

Free Classroom Materials [View Resource](#)

Professional Development

As teachers, your expertise and commitment is vital to the thousands of students who take the GED® test every year. To help you shine, we have created training resources to guide your GED instruction.

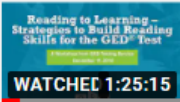
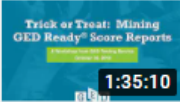
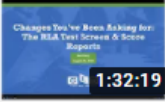

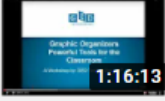


Webinar Trainings

Learn effective classroom strategies and techniques with our bi-monthly Tuesdays for Teachers webinar series, a free professional development webinar series for educators.

[Access Webinars](#)

Need More?

<https://www.youtube.com/playlist?list=PLJ4lvP90ndyXDxVHLZ4hxacF0wIF-C2mc>

1		Reading to Learn– Strategies to Build Reading Skills for the GED Test GED Testing Service
2		Trick or Treat Mining GED Ready Score Reports GED Testing Service
3		Changes You've Been Asking for: The RLA Test Screen & Score Reports GED Testing Service
4		One Site Fits All – Welcome to GED.com GED Testing Service
5		Graphic Organizers – Powerful Tools for the Classroom GED Testing Service
6		Determining What Comes Next Focusing on Sequencing Skills GED Testing Service
7		What Students Need to Know GED® RLA's Extended Response GED Testing Service

Thank you!

*Communicate with GED Testing Service®
help@ged.com*



Resources for Educators

Q Search

English - US ▾

Educators & Admins



About The Test

Study

Grads and Transcripts

Blog

Log In

SIGN UP

GED Program Overview ▾

Teaching the GED® Test ▾

State Policies

Test Administration >

[Become a Test Center](#)

[Managing Your Test Center](#)

[Administration Policies](#)

Online Proctored GED Test Pilot

Information and additional resources related to student eligibility, testing considerations, timing/schedule of pilot and policies:

Webinars

[Educator Webinar Part 1](#) - Password: **2n+@H8%\$**

[Educator Webinar Part 1 Slide Deck](#)

[Password for Webinar Part 2: 9C=V19X.](#)

[Educator Webinar Part 2 Slide Deck](#)



Before Test Day

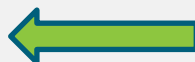
Run a System Test

It's important to do a system test on your computer **before** test day to make sure your computer meets the [minimum requirements](#) for online testing. If you wait until the time of your exam to do the system test and something goes wrong, you won't be able to test and will lose your payment.

To do the system test, you will:

- Download and install the OnVUE software
- Follow each step to check your microphone, webcam and internet speed
- Take photos of yourself, your [government-issued ID](#) and your workspace using your webcam or mobile phone

RUN SYSTEM TEST



Prepare Your Workspace

You will be required to follow these rules for your workspace. If your workspace does not pass a room scan by the online proctor who is monitoring your test, you will not be able to proceed with the exam.

Here's how to prepare your workspace:

- Ensure the room has four walls, a closed door and no distractions
- Make sure no one comes into the room during the test
- Clear everything off your desk
- Turn off and unplug any additional monitors, projectors and televisions
- Place all personal items, mobile phones, headphones and watches out of reach
- Remove any food and drinks, with the exception of water in a clear glass if you choose

If You Need to Reschedule or Cancel

You can reschedule or cancel your test up to 30 minutes before your appointment time by logging in to your GED.com account. You will not be able to reschedule or cancel your test after your appointment time and will lose your payment if you are unable to test.

Test Appointment Confirmation

It's time to test your system


Order #: 0057-5542-7170


Your appointment is confirmed! An order confirmation containing important exam day information has been sent to:

What's next?

RUN A SYSTEM TEST

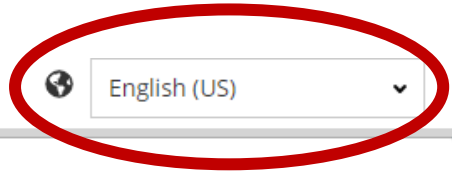
We need to verify that the computer and internet connection you plan to use on exam day meet the [minimum requirements](#) for online testing. It'll just take 5 minutes to run:

 Equipment checks

 Exam simulation



Run System Test – More Languages



System Test



I confirm that on my exam day I will be using this same testing space, computer, and internet connection.

Alert! Work computers generally have more restrictions that may prevent a successful test. Ensure you are not behind a corporate firewall, and shut down any **Virtual Private Networks (VPNs)** or **Virtual Machines**.

1. Copy Access Code

Click '**Copy Access Code**'.

This code will authorize you to perform a system test.

513-060-799

Copy Access Code

2. Download OnVUE

Click '**Download**'.

Download

3. Run OnVUE

Run the OnVUE application from your Downloads folder.

Check In for Test

It's time to check in!

Description	Details	Order Information
<p>Exam GED_OV: GED® Test</p> <p>Content Areas</p> <ul style="list-style-type: none">• SCI_OV: GED® Test - Science <p>Language: English Exam Length: 90 minutes</p>	<p>Appointment Tuesday, March 9, 2021 Check-in time: 04:15 PM CST Start time: 04:45 PM CST</p> <p>CHECK IN</p>	<p>Order Number/Invoice Reschedule 0057-5542-7170 Cancel</p> <p>Registration ID 392581414</p> <p>Status Purchased</p>

GED Testing Service Policies

Admission Policy

Please note this exam is proctored in English only.

Troubleshooting

If you are having technical issues and your appointment time is approaching, we recommend you [reschedule](#) your test for a later time to allow yourself time to troubleshoot your issue.

If you missed your appointment due to technical difficulties please email our support team, at help@ged.com, with details on what happened. It could take us 4-5 business days to resolve your issue and reply back to you.

Weak Internet Connection

- Turn off wifi on other devices in your household (Movie streaming devices, TV, tablet, etc.)
- Hardwire into your internet connection or move closer to your wireless router
- If still having issues try restarting your computer

Webcam Not Detected

- For external webcams check the connecting cord. Unplug and plug back in.
- For built-in webcams try restarting your computer and relaunching the test.

Long Wait Time for Proctor

- Don't worry, this wait time does not count toward your exam time.

Technical Difficulties During the Test

- If you are unable to complete your test, email help@ged.com with all details on what happened. It could take 4-5 business days for us to research and resolve your issues before you hear back. In the meantime, you can [reschedule](#) and take your test while we are resolving your

Failed Webcam Check - Details

Results and troubleshooting tips

Close ✕

Internet speed results and requirements:

- Your download speed meets the minimum requirements.

URLs ping results:

- We were able to ping and reach all URLs needed for delivery.

We were unable to make a video streaming connection.

- The streaming connection requires that Wowza.com can be reached as well as a stable connection of at least 1mb upload and download speeds.

Video streaming connection troubleshooting:

- Please make sure any network filtering software is disabled.
- For network administrators, WebRTC WebSocket connections must be allowed to *.*.cloud.wowza.com on TCP port 1935.

Internet Trouble During Exam

You have lost your internet connection. OnVUE is disabled until your connection is restored.



Your internet connection appears to be unstable...

If you think your internet is now stable and you're ready to resume your exam, click "Relaunch".

Relaunch

Exam Rules

- Cheating is strictly prohibited
- You consent to being videotaped and recorded
- You must be in a private, walled room with a closed door
- No one is permitted in the room for any reason
- You may not leave your work area for any reason
- You cannot use a calculator or scratch paper to take physical notes
- No talking or reading out loud to yourself
- Personal items, mobile phones, headphones and watches must be out of reach
- Food, drinks, smoking and gum are prohibited
- You can only schedule one online test at a time. As soon as you complete an online test you can schedule another online test.

Breaking any of these rules will result in your exam being revoked, loss of payment, and you will be banned from testing in the future.